



Regulations of Lake Vouliagmeni

The Regulations of Lake Vouliagmeni have been made out to ensure a safe and comfortable stay for our guests, to support the safe and proper use of the facilities of the Company and protect the Lake as well as the environment. In order to make your visit as pleasant and safe as possible, the Management requests your co-operation in observing the following as an agreement between the guest and Lake Vouliagmeni.

Admission, working hours and the use of facilities at the Lake are subject to the Administration, which holds the right to modify them.

Lake Vouliagmeni operates as a Spa Tourism Center from Monday to Friday, 09.00 – 17.00.

WORKING HOURS

Lake Vouliagmeni welcomes visitors from dusk till dawn, all year round. The last ticket can be issued half an hour before closing time.

Visitors may be informed of the changes to the operation hours at the reception desk, the official site www.vouliagmenilake.gr and the official pages on social media (Facebook, Instagram and Twitter).

TICKETS

Swimming in Lake Vouliagmeni is permitted to anyone who has an entrance ticket, purchased from the ticket office located within the Lake's facilities. Ticket prices are defined by the Management.

For the convenience of visitors, the Administration holds the right to establish privileged membership packages and reward programs. For more information, visitors may contact the ticket office.

Special entrance card is issued only by the doctor and the submission of the necessary documents.

For the safety and the comfort of swimmers, the capacity of the Lake is determined at 700 people. Lake's Administration reserves the right to deny entry above that limit.

SERVICES - FACILITIES

-  Free parking
-  Sunbeds and sun umbrellas
-  Lifeguard
-  First Aid
-  Medical services (during the working hours as Spa Tourism Center)
-  Playground
-  Café - Restaurant
-  Free Wi - Fi
-  Lockers
-  Reception service
-  Access lift to the lake for disabled people
-  Special facilities for disabled people (locker rooms, showers, toilets)
-  WC
-  Changing rooms
-  Showers with hot or cold water

INFIRMARY

The infirmary of the Lake is open Monday to Friday, 09:00-17:00, providing the following services:

-  Consulting - Medical services in case of emergency.
-  Information on the therapeutic properties of thermal water.
-  Issuance of Hydrotherapy Card.
-  Balneotherapy certificates for social security funds.
-  First Aid. Lake Vouliagmeni provides visitors with First Aid services in case of urgent medical need, as defined by Law. All guests are kindly requested to provide the physician who will take care of them with the required information and to follow the instructions provided.

Visitors are required, for their own safety, to inform the physician if they suffer from a chronic health problem or have existing medical conditions. The physician reserves the right to prohibit swimming in the Lake when he considers that this will aggravate the visitor's health or endanger his/her life.

LIFEGUARD

Lifeguards practice at the Lake throughout the operating hours as spa center. The number of them is provided by Law. Swimmers must follow the instructions, suggestions and advice of lifeguards on duty. In exceptional cases, lifeguards may prohibit swimming, if this would be dangerous for the life of a swimmer.

Lake borders are specifically and distinctively marked (with floating buoys) and swimmers should be aware that swimming outside these borders is strictly prohibited. Visitors who are facing a health problem should notify the lifeguard before starting any activity in the Lake.

SECURITY

Lake's Administration offers high quality services to every visitor, by constantly improving and utilizing its facilities and offered services. Administration cannot be held responsible for any improper behavior of visitors and for problems or accidents that may be caused by such behavior. Children must be under the constant supervision of parents or guardians, considering of the potential risks that can occur in an open space.

Visitors are kindly requested to keep their entry ticket during the entire duration of their stay in the Lake and to present it to Lake officials or the competent authorities if it is asked.

LOCKERS FOR SAFE STORAGE OF PERSONAL BELONGINGS

For the convenience of the guest, safety lockers -located near the changing rooms - are provided to store any valuables. The Management will not in any way be responsible for any loss or damage to the guest's belongings or any other property from either the deck area or the locker or any other part of Lake Vouliagmeni for any cause including theft or pilferage. For items lost or found by our visitors, contact the ticket office or call (+30) 21089622337.

PARKING

Visitors of Lake Vouliagmeni can park their car for free. Lake Vouliagmeni cannot be held responsible for any accidents, loss, damage, deterioration, destruction and damage in general, caused to vehicles in parking spaces and roads around its parking.

CABINS - SHOWERS

There are showers with cold and hot water at certain points of the Lake's facilities. The use of shampoo, soap and related products is prohibited, mainly for environmental reasons but also for the visitors' safety.

INTERNET ACCESS

Wireless Navigation Network is available. Visitors who wish to use it can contact the employees in order to obtain the password.

RESTAURANT - CAFETERIA

A restaurant – cafeteria operates at Lake Vouliagmeni. During spring and summer, the restaurant is open from early morning until late at night, offering unique culinary choices to bathers and visitors of the Lake. In winter, visitors can enjoy hot and cold drinks and a variety of plates during the operation hours of the Lake.

SHOPPING CENTER

A retail store with cosmetic, souvenirs and clothing items operates at Lake Vouliagmeni.

ENVIRONMENTAL SENSITIVITY

Lake Vouliagmeni is part of the National NATURA 2000 list and as a Site of Outstanding Natural Beauty by the Ministry of Culture. Managing a real treasure of nature such as Lake Vouliagmeni is a big responsibility. For this reason, the company always operates with a view to ensuring the natural environment. In this context, the Lake is daily cleaned by materials and items that are harmful for the flora and fauna of the area, while an organized recycling program is followed with special bins for the collection of recyclable materials (aluminum, glass, paper).

Lake's Administration invites customers to behave with due respect to this unique natural monument.

CULTURAL EVENTS

Lake Vouliagmeni organizes various cultural events all year through.

WHAT IS PROHIBITED:

1. Collecting water from the lake, unless this refers to approved collection for water analysis.
2. Entry of pets.
3. Entering the water after sunscreen is used. Bathers are advised to rinse out the sunscreen before swimming to protect the composition of the thermal water.
4. Consumption of food and drinks not purchased from the restaurant – cafeteria operating within the Lake's facilities.
5. Admission to swim in the Lake without paying the ticket or without the Administration's permission.
6. Swimming beyond the floating buoys.
7. Using a private sun umbrella, sunbed or chair.
8. Camping.
9. Ball games and similar activities.
10. The use of private audio systems, unless when using a headset.
11. The use of seats for use other than provided (for placing clothes, handbags etc.).
12. The use of shampoos or other chemical liquids at the outdoor showers.
13. Damaging vegetation of any kind, for any purpose. Environmental damage is prosecuted.
14. Water pollution. Environmental damage is prosecuted.
15. The destruction or other intentional damage to equipment, machinery or facilities of the Lake. Violators will be prosecuted for property damage.
16. The use of changing rooms for purposes other than legally prescribed.
17. The stay in the infirmary, other than the medical staff, patients and their escorts.
18. The stay in lifeguard's tower without a special permission from the Administration.
19. The use of watercrafts.
20. The stay of bathers in the Lake beyond working hours.
21. Reservation of seats and tables whose use is expressly declared not exclusive.
22. Nudism.
23. Walking barefoot in order to avoid accidents.
24. Diving inside the Lake. For entering the water, there are special stairs all over the deck.
25. Parking cars and motorcycles in spaces not specified for such use.
26. For the convenience of the guest, safety lockers are provided to store any valuables. The Management will not in any way be responsible for any loss or damage to the guest's belongings or any other property from either the deck area or the locker or any other part of Lake Vouliagmeni for any cause including theft of pilferage.

The Administration of Lake Vouliagmeni has the right to refuse entry to people who have violent behavior or have caused violent incidents within the company in the past.

The Administration has the right to remove from its area people who are intoxicated or under the influence of drugs or behaving violently / inappropriately towards other visitors.

If one of the above reasons incurs or if another bather commits a criminal offense, the company has the right to file a lawsuit.

The use of the facilities is always performed with CAUTION according to the information signs and staff instructions of. In case of causing damage to the facilities of the Lake, the offender will be subject to the sanctions provided by law.

In case of accidents, visitors are required to facilitate the work of the First Aid Team. First Aid services are provided for free to all visitors by the physician or the lifeguard of the Lake.

In case of complaints - comments, visitors may contact the Administrative Staff of the Lake and fill in the special form.

By purchasing the entry ticket, all the above regulations are automatically accepted by the visitor / customer.

Lake Vouliagmeni cannot be held responsible for any accidents that occur because of misuse of the equipment, facilities and non-compliance of the visitors with all the conditions mentioned herein.

The Regulations of Lake Vouliagmeni are posted at the admission desk and on the website of the Lake www.lakevouliagmeni.gr and are also available to anyone interested.

